

Help us to help you! Please print and complete this form if you need to send an instrument to us for any reason. If you send an item to the workshop without information it will be difficult for us to help you!

Your details

Name:	
Address:	
Post code:	e-mail:
Contact telephone numbers:	

Instrument being sent for

Annual service Repair Return from 7 day trial

Please tell us briefly about any specific problems you are experiencing with your instrument or any special requirements:

We endeavour to turn around all items as quickly as possible, but please be aware that certain times of year the workshop is busier than others (school holidays for example). If you have a specific date you need your instrument to be returned by please do let us know – we will always do our best to help you!

Our address:

Hanson Clarinet Company, Pule Hill Farm, Manchester Road, Marsden, HD7 6NJ, West Yorkshire, U.K.

How to send your instrument:

We recommend Royal Mail Special Delivery; It's fast and covered by insurance.

Always send your whole instrument, not just the part that may need attention; if there is a problem it's best to check everything!

Charges

All Hanson instruments have five years of free 'routine' repairs and servicing. This covers all items which may be termed 'wear and tear' but not malicious damage! If your clarinet is run over by a bus we may not be able to repair it free of charge although we will do our best to help you sort out your insurers!

All we ask you to pay for is post and packing; please include a cheque for £9.50 to cover this with any repair or service instrument. Cheques should be made payable to 'Hanson'.

If you need any more information we will be pleased to help; call Maria on 0777 960 4692